

# **Print Artist Craft Factory Read Me**

PC Version 1.0

2/3/98

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Thank you for purchasing *Print Artist Craft Factory (PACF)*. We hope you enjoy using it as much as we do!

This document contains last-minute information and answers to frequently asked questions concerning this software or your computer. Should you experience any problems with *Print Artist Craft Factory*, please refer to the **Contacting Sierra** section below.

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### **I. MINIMUM REQUIREMENTS**

486DX 2/66 MHz or higher processor  
Windows 95  
4-speed CD-ROM drive  
16 MB RAM  
32 MB available on hard drive  
SVGA 256-color graphics adapter  
Keyboard and mouse

### **II. INSTALLING *PRINT ARTIST CRAFT FACTORY***

**To make installation easy, *PACF* features the AutoPlay function available on Windows 95. To install using AutoPlay:**

1. Exit out of any other software programs before installing *PACF*.
2. Insert the *Print Artist Craft Factory* CD into your CD-ROM drive and close the door.
3. Click on INSTALL when the dialog box appears and follow the prompts.

**If your computer does not support the AutoPlay function, please follow these steps to install the *Print Artist Craft Factory*:**

1. Exit out of any other software programs before installing *PACF*.
2. Click on Start and highlight Settings.
3. Click on Control Panel.
4. Double-click on Add/Remove Programs.

5. Click on Install and then on Next.
6. Follow the prompts to complete Installation.

### **Installing Onto A Compressed Hard Drive**

If you are using Stacker, DoubleSpace or similar drive compression technology software, be aware that *Print Artist Craft Factory* is already very compressed. This means that you may have to free up more hard disk space than the minimum requirements for *Print Artist Craft Factory* before it will install correctly.

## **III. PERFORMANCE TIPS**

### **Windows Display Settings**

For optimal performance of *Print Artist Craft Factory* set your Windows display settings to 800x600 resolution with 16 bit High Color. These options can be found in the Display dialog under your Windows Settings.

### **Other Software Programs**

We recommend you exit out of any other software programs before running *Print Artist Craft Factory*.

## **IV. LATE-BREAKING INFORMATION ABOUT *PRINT ARTIST CRAFT FACTORY***

### **Sign In Dialog**

You must type in a name or select an existing name from the list in order to proceed. Please note: deleting a name deletes all projects associated with that name.

### **Moving Projects From One User's Name To Another User's Name**

The best way to move or copy a project from one user's folder to another is to use Windows Explorer. To do this:

1. Click on Start, then Programs, and select Windows Explorer.
2. Locate the *Print Artist Craft Factory* folder on your hard drive. The default path is C:\SIERRA\PACF
3. Within the PACF folder, locate the folder named for the user whose project you wish to copy.
4. Open the folder, and locate the project you wish to move or copy and then either copy or cut and paste it into the new folder. Please note: saved projects are numbered in the order in which they were created.

### **Selecting Objects On A Project**

To select (or de-select) more than one object (e.g. graphic or text) at a time, hold the "Ctrl" key and left mouse click on the objects you would like to select. The Select All button automatically selects all of the objects on a project.

### **How To Use An Image From Digital Camera Or Scanner**

*PACF* uses the default scanning software installed on your system. Instructions on how to change the default scanning software are available in Win95. If you do not have scanning software installed on your system, the Get Scanner or Digital Camera Button will not be available.

### **Bring To Front; Send To Back**

Graphics and text are inserted onto a project in layers. Every object on the workspace has its own layer. Every layer is either on top of or beneath another layer. Some of the objects may overlap and you might notice one is on top of the other. To bring an object on top of the object that is overlapping it, click on the "Bring to Front" button. To send an object behind another object, click on the "Send to Back" button. You may have to click on the button once for every layer before reaching the desired depth. In other words, if you have 20 graphics on the Workspace and you put the first graphic next to the last graphic, you must click the "Send to Back" or "Send to Front" button 20 times. Please note: no object can go behind a Background, in front of a Border OR in front of Instructions.

### **Editing Text**

To change the text on a layout, double click on the text that you would like to change. The Text Grabber dialog will open displaying the text you would like to edit. Make changes and then click and drag the hand icon onto the workspace. All text, color and shape effects will remain the same.

### **Locked Text**

You cannot edit text fields if they are locked to another object (the hand cursor will change to a hand with a padlock if the object you've selected is locked). To unlock the text, click on the text you'd like to edit and then click on the "Unlock" button. Edit the text normally.

### **Coloring Book Mode and JPEG Photographs**

Coloring Book Mode prints a black and white outline of graphics and text. To use Coloring Book Mode, click on the "Print" button. In the "Print Document Dialog", click on the "Coloring Book Mode" button and you will see the preview of your project change from color to a black and white outline. The "Regular Mode" button will switch your project back to the original colors

Please note: Due to their complexity, JPEGs (photographic and scanned images) will not print in black and white in Coloring Book Mode (the JPEGs will remain in full color). You can, however, apply either the Black & White or the Grey Color Effect to get a similar result.

### **Video Cards With S3 ® Chip Set**

Some systems with video cards using an S3 ® chip set may experience frequent system lock ups while using *PACF*. Contacting your video card manufacturer to update your video drivers should solve the problem. Please note: S3 ® Incorporated does not manufacture, sell, or support graphic or video boards. S3 ® Incorporated does, however, maintain a web site with generic S3 ® Chip drivers which might correct the problem. <http://www.S3.com/>

### **16bit Color Wallpaper Will Cause A Shift In The *PACF* Color Palette**

Running *PACF* in 256 color with a 16bit color wallpaper will cause a dramatic shift in the color palette. To correct the problem, remove the 16bit color wallpaper from your desktop. These options can be found in the Display dialog under your Windows Settings.

### **Avery™ Kids Products**

*PACF* supports Avery™ Kids products. When using these products, please note the red arrows indicating which end to insert into your printer (e.g. "Feed this end for laser" or "Feed this end for ink jet"). Inserting the wrong end may result in a slightly off center print out.

For more information about Avery™ Kids stickers and Cards, please call 1-888-Avery Kids (1-888-283-7954)™

### **Manual Update**

To request an updated manual of the *Print Artist Craft Factory*, please contact Sierra Customer Service.

## **V. CONTACTING SIERRA**

### **Customer Service Support and Sales**

United States  
Sierra Direct  
7100 W. Center Rd  
STE 301  
Omaha, NE 68106

U.S.A. Sales Phone: (800) 757-7707  
International Sales: (425) 746-5771  
Hours: Monday-Saturday 7AM to 11PM CST,  
Sundays 8 AM to 9PM CST  
FAX: (402) 393-3224

United Kingdom  
CUC Software International Ltd

Main: (0118) 920-9111

2 Beacontree Plaza,  
Gillette Way,  
Reading, Berkshire  
RG2 0BS United Kingdom

Monday-Friday, 9:00 a.m. - 5:00 p.m.  
Fax: (0118) 987-5603  
Disk/CD replacements in the U.K. are £6.00,  
or £7.00 outside the UK. Add "ATTN.: Returns."

France  
CUC Software International Ltd  
Parc Tertiaire de Meudon  
Immeuble "Le Newton"  
25 rue Jeanne Braconnier  
92366 Meudon La Forêt Cedex  
France

Phone: (01) 46-01-46-50  
Lundi au Vendredi de 9h à 19h  
Fax: (01) 46-30-00-65

Germany  
CUC Software International Ltd  
Robert-Bosh-Str. 32  
D-63303 Dreieich  
Germany

Tel: (0) 6103-99-40-40  
Montag bis Freitag von 9h - 19Uhr  
Fax: (0) 6103-99-40-35

On-Line Sales

Internet USA:

<http://www.sierra.com>

Internet United Kingdom:

<http://www.sierra-online.co.uk>

Internet France:

<http://www.sierra.fr>

Internet Germany:

<http://www.sierra.de>

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The Only Catch: You've got to tell us why you don't like the product. Otherwise, we'll never get any better. Send it back to us and we promise we'll make things right. (If you bought it at a retail outlet, please send your original sales receipt.)

\* Returns valid in North America only.

#### **Disk and or Manual Replacement:**

Sierra On-Line Fulfillment  
4100 West 190th Street  
Torrance, CA 90504

#### **Product Returns:\***

Sierra On-Line Returns  
4100 West 190th Street  
Torrance, CA 90504

NOTE: To replace your disk(s) please send only Disk #1 (or the CD) and copy of your dated Receipt, if less than 90 days. After 90 days please include a \$10 handling fee along with Disk / CD #1. For Documentation, please include a \$ 5.00 handling fee and a photocopy ONLY of disk #1. Payment should be made at the time of your request. Sorry, no credit cards.

- Returns to this address valid in North America only.

### **Technical Support**

Automated Technical Support Line - USA:

1-425-644-4343

Sierra On-Line offers a 24-hour Automated Technical Support line with recorded answers to the most frequently asked technical questions. To access this service, call (425) 644-4343, and follow the recorded instructions to find your specific topic and resolve the issue. If this fails to solve your problem, you may still write, or fax us with your questions, or contact us via our On-Line services.

U.S. Technical Support  
Sierra On-Line  
Technical Support  
P.O. Box 85006  
Bellevue, WA 98015-8506

Main: (425) 644-4343  
Monday-Friday, 8:00 a.m. - 4:45 p.m. PST  
Fax: (425) 644-7697

Automated Technical Support Line - United Kingdom:  
(0118) 920-9111

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92366 Meudon La Forêt Cedex  
France

Téléphone: 01-46-01-46-50  
Support Technique automatisé 7 jours sur 7 24h/24  
Techniciens accessibles du Lundi au Vendredi de 10h à 19h  
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Lunes a Viernes de 9h30 a 14h y de 15h a 18h30  
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Italy

Contattare il vostro distributore.

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